



History and development of the Telephony systems:

We have been running telephones for over 10 years – which was a bumpy road in the beginning, as the years have passed we have developed and tested different services and devices, to the point where we are very proud of the service we deliver and pride ourselves in giving great quality phones with many features at affordable rates.

We would like to thank the loyal customers that stood by us through these years and welcome the new customers enjoying the service delivered.

To date we have been running these services parallel to the internet offerings as a whole, however we feel it is the right time to rebrand and fully focus on the telephone service, giving you the high quality service and focus you deserve, with some added benefits.

Introducing the Monthly telephone packages with special rates and discounted prices, this making the service a pleasure with less fuss.

Set monthly amounts on these packages will help you budget your expenses and remove the need for the unexpected top-up's

For those that enjoy the standard setup we offer, the prepaid services are still available, with a set monthly amount depending how many devices you need, and top-up on request which do not expire, which runs on the bronze calling plan.

Note: this service can be used on any stable internet connection, it is fully customizable, allowing you to request different setups and can scale to several offices that can be interconnected with low calling costs (setup all your branches and enjoy extremely low call rates and save even more!)

All invoices must be paid by the end of the month for the proceeding month.
prepaid top-up is strictly loaded after payment or proof there-of has been received.

“Flat rate” meaning set cost for any number dialed, please note this leads to a large saving in calling cell phone numbers especially (most dialed numbers over the past 10 years)

Signature: _____

Date: _____



Monthly Telephony Packages:

<input type="checkbox"/> <u>Individual package:</u> <ul style="list-style-type: none"> • 1 extension • line rental included • 200 call points per month • <u>Bronze call plan</u> <p style="text-align: center;">R 250.00</p>	<input type="checkbox"/> <u>Home package:</u> <ul style="list-style-type: none"> • Up to 2 extensions • line rental included • 300 call points per month • <u>Silver call plan</u> <p style="text-align: center;">R 400.00</p>
<input type="checkbox"/> <u>Business package:</u> <ul style="list-style-type: none"> • Up to 4 extensions • line rental included • 500 call points per month • Voicemail • <u>Silver call plan</u> <p style="text-align: center;">R 650.00</p>	<input type="checkbox"/> <u>Business Package plus:</u> <ul style="list-style-type: none"> • Up to 5 extensions • Line rentals included • 600 call points per month • Voicemail and call forwarding • <u>Gold call plan</u> <p style="text-align: center;">R 800.00</p>

Additional items:

- Additional extension @ R 30.00
- Additional telephone number @ R 50.00
- Additional Voicemail @ R 40.00
- Additional call plan upgrade @ R 50.00
- Additional 200 call points per month @ R 175.00

Telkom number porting (active Telkom numbers) – If you wish to keep your existing Telkom number, we can port it to our service, once completed your Telkom contract related to that number will be cancelled automatically. @ R 650.00

Signature: _____

Date: _____



Prepaid Services:

Single-line rental includes **one extension @ R 150.00 per month**

Call cost based on Bronze call plan and is prepaid, top-up when needed.

Multi-line rental includes **up to three extensions @ R 300.00 per month**

Call cost based on Bronze call plan and is prepaid, top-up when needed.

Call plans:

Bronze:

- Per minute billing
- 80c per minute flat rate
- Minimum call cost, 50c

Silver:

- Per minute billing
- 70c per minute flat rate
- Minimum call cost, 40c

Gold:

- Per second billing
- 60c per minute flat rate (1c per second!)
- Minimum call cost, 30c

Signature: _____

Date: _____



Customer details:

Name: _____

ID Number: _____

Company name: _____

Cell phone number: _____

Email Address: _____

Physical Address: _____

Package selected: _____

Additional items: _____

Monthly total: _____

Signature: _____

Date: _____



Terms and conditions:

1. All accounts must be paid via EFT before the 1st of each month.
2. Any problems must be communicated to support@easyis.co.za
3. EasyIP Solutions will not be held liable for any damages or loss of income involving in troubleshooting service.
4. Monthly telephone packages call points reset on the 1st of each month.
5. All contracts are based on a 12 month contract.
6. Cancellation must be done via email to accounts@easyis.co.za
7. Equipment will be quoted per application after discussing the service needs.

BANK DETAILS

EasyIP Solutions
First National Bank
Branch Code: 200313
Account No: 62480835001

Please use your Telephone number as your reference

Signature: _____

Date: _____