

# Application for Service 2018



*Your local service provider*

Street Address: Die Solder Building, Main Road West, STILBAAI, 6674 Postal Address: PO Box 478, STILBAAI 6674

Tel: 028 754 6222	EASYCOMS COMMUNICATIONS (PTY) LTD
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E-mail: <a href="mailto:admin@easycoms.co.za">admin@easycoms.co.za</a>	ICASA License no.: 0186/IECS&IECNS/JAN/09
Webpage: <a href="http://www.easycoms.co.za">www.easycoms.co.za</a>	VAT Number: 4420236244

## HOW TO GET STARTED

In order for you to get connected to our Easycoms network, you will need a Mikrotik router. You can purchase it yourself, or as a service we could order it for you. The cost of a router excluding installation of your service will be R1, 995 payable on signature of your application. For longer links such as farms over 10km away, R2, 995 for high powered equipment.

Please select a line speed that suites you together with a usage bundle, complete the application form, and together with your payment hand it to your sales person, drop it off at our offices or mail it to [accounts@easycoms.co.za](mailto:accounts@easycoms.co.za). Your service will only be activated after we have received your signed application, a Geomatic survey has been done to confirm that we can connect you to our service, and payment for the equipment, and your first month's fee has been received.

We will schedule a suitable time for installation @ R 675.00, normally within 3 days. Please ensure that the PC you will be using is on site. You will need to be present during the installation to check that you are satisfied, and that all functions are working properly. You will be asked to sign off the installation. Should you have any problem whatsoever, we are able to assist with remote technical support.

Should you need any additional bandwidth, we are a call away and we can activate it for you immediately after payment has been received, please note that payments for any additional invoices must be made within 3 days. Please be advised that unpaid accounts will be disconnected without notice, and a reconnection fee of R159.00 will be charged. Any accumulated bandwidth will also be forfeited.

All monthly fees are pre-paid, and must reach us by no later than the 1<sup>st</sup> of each and every month; in the event that you pay manually by EFT from another bank, please ensure that the account is paid three days prior to the 1<sup>st</sup> of the month. Please see our T&C's on our webpage [www.easycoms.co.za](http://www.easycoms.co.za)

We offer a telephone service (028, 044 numbers) Apply from our office for this (separate add-on service).

Priority capped packages – Suitable for home, gaming and business. Bandwidth is high quality and speed guaranteed, upload matches download speeds for excellent communication (Synchronous speeds)

Uncapped packages – uncapped packages have a F.U.P. per month, when reached the service speed will be halved for the remainder of the month. Uncapped packages are best effort services. (Asynchronous speeds)

Signature.....

Date:.....

**CLIENT INFORMATION**

Source: \_\_\_\_\_

Name of Applicant:	
Name of Account:	
ID or Co Registration:	
Physical Address Of Service:	
Postal Address:	
Tel:	Cell:
Current Email Address:	
Preferred New/Additional Email Address:	@easycoms.co.za

**Priority custom capped packages**

Select Line speed and Usage bundle to form package

**LINE SPEEDS AVAILABLE (ALL PRICES INCLUDE VAT) TICK IN**

<b>BASIC</b> 2 Mbps download / 1 Mbps upload – up to 3 email address  <input type="checkbox"/> R 271.53	<b>INTERMEDIATE</b> 4 Mbps download / 2 Mbps upload - up to 5 email addresses  <input type="checkbox"/> R 407.30	<b>BUSINESS/STREAMER</b> 6 Mbps download / 3 Mbps upload - up to 10 email addresses  <input type="checkbox"/> R 678.81	<b>PRIME</b> 10 Mbps download / 5 Mbps upload - up to 15 email addresses  <input type="checkbox"/> R 892.50
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**USAGE BUNDLES (ALL PRICES INCLUDE VAT) TICK IN**

<input type="checkbox"/> <b>3 GB</b> @ R 121.47 (R 40.49 per GB )	<input type="checkbox"/> <b>5 GB</b> @ R 186.97 (R 37.39 per GB )	<input type="checkbox"/> <b>8 GB</b> @ R 252.47 (R 31.56 per GB )	<input type="checkbox"/> <b>10 GB</b> @ R 309.63 (R 30.96 per GB )
<input type="checkbox"/> <b>15 GB</b> @ R 455.52 (R 30.37 per GB )	<input type="checkbox"/> <b>20 GB</b> @ R 575.21 (R 28.76 per GB )	<input type="checkbox"/> <b>30 GB</b> @ R 839.59 (R 27.99 per GB )	<input type="checkbox"/> <b>40 GB</b> @ R 1,100.40 (R 27.51 per GB )
<input type="checkbox"/> <b>50 GB</b> @ R 1,221.87 (R 24.44 per GB )	<input type="checkbox"/> <b>75 GB</b> @ R 1,575.00 (R 21.00 per GB)	<input type="checkbox"/> <b>100 GB</b> @ R 1,890.00 (R 18.90 per GB)	<input type="checkbox"/> <b>200 GB</b> @ R3,150.00 (R 15.75 per GB)

**Priority Bulk Combined Packages**

<input type="checkbox"/> <b>Bulk 2's</b> 2 Mbps download – 2 mbps upload  75 GB data per month <b>R 1,680.00</b>	<input type="checkbox"/> <b>Bulk 4's</b> 4 Mbps download – 4 mbps upload  100 GB data per month <b>R 2,257.50</b>
<input type="checkbox"/> <b>Bulk 6's</b> 6 Mbps download – 6 mbps upload  150 GB data per month <b>R 2,940.00</b>	<input type="checkbox"/> <b>Bulk 10's</b> 10 Mbps download – 10 mbps upload  200 GB data per month <b>R 3,622.50</b>

WITH EASYCOMS YOUR UNUSED PRIORITY PACKAGE BANDWIDTH WILL NOT EXPIRE, IT CARRIES OVER UNTIL USED (N/A if your service is cut off due to non-payment or monthly service is cancelled) Top up @ R95.04 /GB however Larger top-up bundles are available on specials.

Please note that price increases will be reviewed annually for January

Signature.....

Date:.....

## Uncapped packages:

Uncapped packages have a monthly Fair-Usage-Policy (F.U.P.) and is a 'best effort' service  
For dedicated Business uncapped offerings please inquire from our office.

- 1 Mbps uncapped – R 630.00 p/m**  
FUP: 50 GB per month
  
- 2 Mbps uncapped – R 1 050.00 p/m**  
FUP: 100 GB per month
  
- 4 Mbps uncapped – R 1 837.50 p/m**  
FUP: 150 GB per month
  
- 8 Mbps uncapped – R 2 887.50 p/m**  
FUP: 200 GB per month

FUP: when the GB usage has been reached under the fair usage policy, the package will halve its speed and continue working until it resets and runs at normal speed on the 1st of the 'next' month, with same rule applying.

All uncapped packages are based on the maximum speed that can be acquired, how-ever being a best effort service, maximum speed is not guaranteed at all times.

Uncapped packages are Asynchronous, upload is half of the download speed.

### Completing the application:

Please sign and date each page, fill in all the fields under client information, or as far as possible.

After selecting your package, the once off cost to install and items required are listed below, we recommend using our Wi-Fi routers to provide service to laptop, i-pad, cell phones and other Wi-Fi enabled devices.

If you need more than 1 device physically wired (Lan) during install, please inform the sales consultant.

Standard CPE	R 1 995	
High powered CPE	R 2 995	
Travel and Installation	R 675	
Wifi Router: (Home) Wifi Access for Laptops and Cell Phones	R 600	
Network Switch: for Multiple Ether Points (Not Wifi)	R150	
First Months Pre Paid Fee ( Line Speed + Usage Bundle )	R	
Couriers Fees	R165	R 165
<b>TOTAL ONCE OFF COST PAYABLE ON SIGNATURE</b>	<b>R</b>	

Signed on this the.....day of.....2018 Signature.....

### Office use:

Rep: \_\_\_\_\_

Client code: \_\_\_\_\_

## Bank Debit Order instructions



**EasyComs Communications (Pty) Ltd  
(2006/012143/07)**

### **BANK DEBIT ORDER INSTRUCTIONS**

Name: \_\_\_\_\_ Date: \_\_\_\_\_ Contract No: \_\_\_\_\_

Address: \_\_\_\_\_ Debit Amount: \_\_\_\_\_

Contact no: \_\_\_\_\_ Commencement date: \_\_\_\_\_

Abbreviated name as registered with the bank: **EASYCOMS**

Dear Sirs/Madams, the details of my/our account are as follows:

Bank: \_\_\_\_\_ Branch Town: \_\_\_\_\_ Branch No: \_\_\_\_\_

Account Name: \_\_\_\_\_ Account No: \_\_\_\_\_

Type of A/C \_\_\_\_\_ (Savings, Current, Transmission)

This signed Authority and Mandate refers to our contract as dated as on signature hereof ("the Agreement"). I / We hereby authorize you to issue and deliver payment instructions to the bank for collection against my / our abovementioned account at my / our above mentioned bank (or any other bank or branch to which I / We may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement, and commencing on the commencement date and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of no less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address indicated above.

The individual payment instructions so authorized to be issued must be issued and delivered as follows;

- i. On the 2<sup>nd</sup> last working day ("payment day") of each and every month commencing on \_\_\_\_\_. In the event that the payment day falls on a Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day. Further, if there are insufficient funds in the nominated account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account;
- ii. Monthly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less than the obligation due;

I / We understand that the withdrawals hereby authorized will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

### **MANDATE**

I / We acknowledge that all payment instructions issued by you shall be treated by my/our above mentioned bank as if the instructions had been issued by me/us personally.

### **CANCELLATION**

I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

### **ASSIGNMENT**

I / We acknowledge that this Authority may be ceded to or assigned to a third party if the agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_ 2018

\_\_\_\_\_  
(Signature as used for signing Cheques)